



## **National Contact Point of Brazil**

### **STATEMENT**

#### **General Motors - *Complaint PCN N° 02/2006***

On July 4, 2006, this National Contact Point (NCP) received the complaint No. 02/2006 sent by the National Association of Consumers and Victims of Automaker and Automotive Dealer Companies (Anvemca) against General Motors do Brasil, a corporation headquartered in Detroit, U.S. Anvemca is an association acting in the cities of Atibaia and Caraguatatuba, São Paulo.

According to the claimant, the multinational company incurred in a conduct qualified as "white recall", so understood as the action of carmaker companies aiming to fix car malfunctions without a public campaign. These actions would have breached the disclosure; employment and industrial relations; combating bribery, bribe solicitation and extortion; and consumer interests provisions of the Guidelines in Brazil.

After analysis, the NCP concluded that, although the complaint had elements pertaining to the topics addressed by the "OECD Guidelines for Multinational Enterprises", it did not contain focus sufficiently circumscribed and did not present a list of supporting documents that could be verified by objective criteria by the NCP. Moreover, the complainant had presented the case before the judiciary and the DPDC at the Ministry of Justice – which are institutions having investigative capability well above the NCP.

Taking this into account, the NCP deemed appropriate to reject the claim.

Brasília, 19 September 2006

Translation to English made on 23 April 2013.

**National Contact Point**  
Ministry of Finance  
Ministry of Foreign Relations  
Ministry of Planning, Budget and Management  
Ministry of Labor and Employment  
Ministry of Justice  
Ministry of Environment  
Ministry of Sciences and Technology  
Ministry of Development, Industry and Foreign Trade  
Ministry of Agriculture, Livestock and Supply  
Central Bank of Brazil